

2 Month Post Go Live Survey

Start of Block: Block 2

Introduction:

The following survey is distributed by Heather Poland, Master of Health Administration (MHA) candidate, for a Capstone Project entitled "Closed Loop Medication Management Nursing Workarounds".

Survey responses received will be collected, analyzed, and compiled into a Capstone Project Report. This report will be submitted to the University of British Columbia for partial fulfillment of requirements for the MHA program. The Capstone Project Report will be shared with BC Children's & Women's (CW) Hospital & Clinical Systems Transformation (CST) leadership as well as interested participants.

All responses will remain confidential and participation in the survey is voluntary. You can withdraw from the survey at any time. Only complete survey responses will be used in the project. By completing the survey, you consent to participation in the Capstone Project.

At the end of the survey participants will be invited to enter a draw for 1 of 3 Starbucks gift cards.

SOURCE: Poland, H., Black, A. & Diogo, I. (2023). Enhancing Patient Safety by Mitigating Nursing Medication Administration Workarounds. *Canadian Journal of Nursing Informatics*, 18(1). <https://cjni.net/journal/?p=10862>

End of Block: Block 2

Start of Block: Default Question Block

Did you complete the Closed Loop Medication Management Nursing Workaround Information Session before CST Cerner Go Live?

- Yes (1)
- No (2)

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Q1 What is your role at BC Children's Hospital?

- RN (1)
 - LPN (2)
 - RPN (3)
 - Charge Nurse/ Nurse Educator (4)
 - Student Nurse (5)
 - Other (6) _____
-

Q2 Which unit do you primarily work on?

- T6 (1)
 - T7 (2)
 - T8 (3)
 - Sunnyhill (4)
 - Nursing Resource Team [NRT] (5)
 - Other (6) _____
-

Q3 How long have you been working as a Nurse?

- 0 - 1 years (1)
 - 2 - 5 years (2)
 - 6 - 10 years (3)
 - 10 + years (4)
-

Q4 What is your FTE?

- Full time (1.0) (1)
 - Part time (0.4 - 9.9) (2)
 - Casual (less than 0.4) (3)
-

Q5 What is your age?

- 18 - 25 years (1)
 - 26 - 35 years (2)
 - 36 - 45 years (3)
 - 46 - 55 years (4)
 - 56 - 65 years (5)
 - 65 + years (6)
 - Prefer not to say (7)
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Q6 How familiar are you with Closed Loop Medication Management [CLMM] and Barcode Medication Administration [BCMA]?

Not familiar at all	Slightly familiar	Moderately familiar	Very familiar	Extremely familiar						
0	1	2	3	4	5	6	7	8	9	10

Familiarity level ()	
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End of Block: Default Question Block

Start of Block: Knowledge Block

Q7 Which of the following best defines the term "workaround"?

- Made up workflow which breaks rules and can not meet hospital standards (1)
 - Informal actions/ behaviours which "fix" real or perceived workflow hindrances (2)
 - Round about way to complete nursing tasks (3)
 - Temporary workflows implemented until the Hospital Leadership makes new policies that align (4)
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Q8 Closed Loop Medication Management is (select all that apply):

- Necessary for safe & accurate Medication Administration (1)
 - Includes Barcode Medication Administration [BCMA] (2)
 - Only achieved if all health care team members complete their part (3)
 - All of the Above (4)
 - None of the Above (5)
-

Q9 Workarounds are always (select all that apply):

- Dangerous (1)
- The result of laziness (2)
- Will get me in trouble if I'm caught participating (3)
- All of the Above (4)
- None of the Above (5)

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Q10

In order to provide timely care, I sometimes have to "break" hospital policies and/or procedures

- Strongly Disagree (1)
- Somewhat Disagree (2)
- Neither Agree nor Disagree (3)
- Somewhat Agree (4)
- Strongly Agree (5)

Q23 If you chose "Agree" or "Strongly Agree", please explain why:

Q11 I have developed my own Medication Administration workflows, "tricks" and/or workarounds since CST Cerner Go-Live

Yes (1)

No (2)

Q12 Since CST Cerner Go Live, I complete all steps of Closed Loop Medication Management [CLMM] & Barcode Medication Administration [BCMA]:

Always (1)

Most of the time (2)

About half of the time (3)

Sometimes (4)

Never (5)

Q24 If you chose "Sometimes" or "Never", please explain why:

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Q13

In the following questions, "Leadership Team" refers to the team of Manager(s), Educators, Charge Nurses and/ or Quality & Risk Lead(s) on your unit.

I feel I can report workplace & workflow issues to my Leadership Team

- Strongly Disagree (1)
 - Somewhat Disagree (2)
 - Neither Agree nor Disagree (3)
 - Somewhat Agree (4)
 - Strongly Agree (5)
-

Q25 If you chose "Somewhat Disagree" or "Strongly Disagree", please explain why:

Q14 I feel motivated & empowered to give feedback about my workplace & workflows to my Leadership team

- Strongly Disagree (1)
 - Somewhat Disagree (2)
 - Neither Agree or Disagree (3)
 - Somewhat Agree (4)
 - Strongly Agree (5)
-

Q26 If you chose "Somewhat Disagree" or "Strongly Disagree", please explain why:

Q15 I have utilized an anonymous PSLs to report Medication Administration workflow issues to my Leadership team:

Yes (1)

No (2)

Q16 I have utilized strategies other than PSLs to report Medication Administration workflow issues to my Leadership team (select all that apply):

- Yes, via direct email (1)
- Yes, by speaking to them in person (2)
- Yes, through another co-worker (3)
- Yes, by phone/ voice mail (4)
- No (5)
- Other, please describe: (6)
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Q27 Is there anything else you would like to say about the new CST Cerner Medication Administration workflows?

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Q19 If you are interested in being entered into a prize draw for the chance to win one of three Starbucks gift cards, please follow the link below:

End of Block: Knowledge Block
